

Downtown Security Network (DSN) E-ALERT PROTOCOL

IMPORTANT: Before sending out an E-Alert to the network, please follow this proper process. Proper use of the E-Alert system will ensure the system does not degenerate into unwanted spam for subscribers.

3 Ways to Send an E-Alert

1. Send an Email to: alert@dsnwinnipeg.com
2. Send a text message from your cell phone to: **204-781-4258**
3. Or go to the website at: www.dsnwinnipeg.com, log in and hit the **E-Alert Button**

What level is your issue? Identify the level and follow the instructions in the color-coded box.

Level 1: Emergency Issues

FIRST STEP: CONTACT WINNIPEG POLICE

PHONE EMERGENCY: 911

- Robbery – Assault – Sexual Assault Weapons – B&E (T) – Stolen autos
- All criminal activity to be reported to WPS then shared with the Security Network E-Alert.

SECOND STEP: SEND E-ALERT

- **All serious criminal activity AFTER reported to police.**
- **Other minor offences** to be shared with the network include:
 - Thefts from offices, hotels, vehicles especially with suspects.
 - Frauds – Counterfeit
 - **DO NOT** send E-Alerts regarding panhandler

Please ensure information shared is based on best instincts and photos are of suspects or alleged to have committed.

Level 2: Non- Emergency Issues (Immediate)

CONTACT WATCH OR OUTREACH

PHONE 958-4627

Suspicious activity:

- Panhandlers – Loitering – Drinking parties – Intoxicated people
- Report to Watch & they will forward to WPS as necessary.
- Other types of calls can include: SafeWalk – Lost/Missing person

Level 3: On-going Issues for Discussion

POST TO BLOG / MESSAGE BOARD

ON THE DSN WEBSITE

- Identify trends and share information on other quality of life issues and negative behavior. E.g. Suspected drug deals, people smoking pot, people gathering at locations.
- Questions on safety and security issues.
- Information sharing – good news or success stories etc.

Level 4: Graffiti & Litter

CONTACT THE BIZ CLEAN TEAM

PHONE 958-4640

The absence of graffiti and litter shows an area is cared for and discourages vandalism. As part of a multi-pronged approach to safety, please report graffiti and litter problem areas, and the BIZ Clean Team will take care of it.